

CALL/E-MAIL/Web City Manager

EMERGENCY: 911

Non-Emergency Dispatch: 222-3321

-A-
ADA Coordinator 222-3603
TDD/TTY 1-800-413-4955
Aquatic Centers 273-0700
Ambulance Billing 273-0652
Animal Control 222-3364
 250 Mills Civic Parkway
Animal Licenses SEE WestPet
 -B-
Better Business Bureau 243-8137
Birth Certificates – SEE Vital Records
Building Safety/Inspections 222-3630
developmentservices@wdm.iowa.gov
Business License Info. 1-800-532-1216
 -C-
Cable Television - Mediacom 1-800-332-0245
 Billing, Cust. Service, Connect/ Disconnect,
 2205 Ingersoll Ave. Des Moines
mchsi.com
Jordan Cemetery 222-3444
 Sales and Maintenance
Chamber of Commerce 225-6009
www.wdmchamber.org
City Attorney – SEE Legal Department
City Clerk 222-3603
 Business related licenses/ voter registration
 application
City Council 222-3610
City Hall Offices 222-3600 4200 Mills Civic Pkwy

City Manager 222-3610
Claim for Damages 222-3601
Code Enforcement 222-3304
police@wdm.iowa.gov
Community Center 222-3440
Community & Econ. Development 273-0770
ced@wdm.iowa.gov
County Web Site Addresses
 Dallas County www.co.dallas.ia.us
 Polk County www.co.polk.ia.us
 Madison County www.madisoncoia.us
 Warren County www.co.warren.ia.us
 -D-
Death Certificates – SEE Vital Records
Development Services
 Building Division 222-3630
 Engineering & Planning Divisions 222-3620
developmentservices@wdm.iowa.gov
Des Moines Area Regional Transit (DART)
 Public Transportation 283-8100
dart@ridedart.com
Des Moines Register
 Subscriptions 1-847-424-0225
Driver's License
 Dallas County 993-6992
 Polk County 244-8725
 Madison County 462-1542
 Warren County 961-1144
Driveway Permits 560 S. 16th St. 222-3480
publicworks@wdm.iowa.gov
 -E-
Economic Development 273-0770
ced@wdm.iowa.gov
Election Office:
 Dallas County 993-6914

Polk County 286-3247
 Madison County 462-3914
 Warren County 961-1020
Electrical Service See UTILITIES
Emergency Medical Services (EMS) 273-0768
 EMS Billing 8055 Mills Civic Parkway
 CPR and Public Access Defibrillation Classes
ems@wdm.iowa.gov
 -F-
Farmers Market (VJ Foundation) 222-3642
Finance Department 222-3600
Fire Administration 222-3420
 3421 Ashworth Road fire@wdm.iowa.gov
 -G-
Gas Service See UTILITIES
 -H-
Hazardous Waste
 Regional Collection Center 967-5512
Holiday Pool 273-0700
Housing Rehabilitation Program 273-0770
Human Resources 222-3616
Human Rights Commission 222-3675
Human Services 318 5th St 222-3660
humanservices@wdm.iowa.gov
 Senior & Disabled Transportation, Energy
 Assistance, Food & Clothing Pantry, Homeless
 Prevention
 -I-
Illegal Waste Disposal 281-8694
<http://www.iowadnr.gov>
 State Dept of Natural Resources Industrial or
 major hazardous waste and chemical spills.
 Minor/Household Spills 222-3321
 -J-

Job Hotline (City of WDM) 222-3616
www.wdm.iowa.gov
 -L-
Library 4000 Mills Civic Parkway 222-3400
library@wdm.iowa.gov
Legal Department 4200 Mills Civic Parkway
 222-3523
 -M-
Marriage Licenses – SEE Vital Records
Mayor's Office 222-3610
Motor Vehicle License Plates/Registration
 Dallas County 993-5812
 Polk County 286-3030
 Madison County 462-1542
 Warren County 961-1111
 -N-
Nature Lodge 222-3424
 Raccoon River Park 2500 Grand Ave.
 -O-
One Call Underground Utility Lines
 811 OR 1-800-292-8989
 -P-
Parks and Recreation 222-3444
parkrec@wdm.iowa.gov
Parking Violations (non-moving) 222-3600
Passports 1-877-487-2778
Planning & Zoning 222-3620
developmentservices@wdm.iowa.gov
Police Administration 222-3300
police@wdm.iowa.gov
Police/Fire/EMS/Dispatch (Westcom)
 Emergency 911
 Non-Emergency 222-3321
 250 Mills Civic Parkway
Post Office usps.com

430 5th St. WDM 50265 255-6471

Property Tax

Dallas County 993-5808
 Polk County 286-3060
 Madison County 462-1542
 Warren County 961-1110

Public Transportation See DART

Public Works 222-3480
publicworks@wdm.iowa.gov

-R-

Recycling – Curb IT!

Waste Management www.wm.com
 Missed Pickup/Questions 265-5267

Recreation Programs 222-3444

Rental Housing Inspector 222-3630
developmentservices@wdm.iowa.gov

-S-

Senior Citizen Meals 274-0373

Sewer Stoppages/Repair 222-3480
publicworks@wdm.iowa.gov

Shelter Rentals (Parks & Rec) 222-3444

School Districts

Norwalk 981-0676
www.norwalk.k12.ia.us

Van Meter 996-2221
www.vmbulldogs.com

Waukee 987-5161
www.waukee.k12.ia.us

West Des Moines 633-5000
www.wdm.k12ia.us

Sidewalk Permits
 222-3480
 560 S. 16th St.
publicworks@wdm.iowa.gov

Social Security Offices 800-772-1213

Street Light Outages

MidAmerican Energy 1-888-427-5632

Street Repairs/Cleaning 222-3480
publicworks@wdm.iowa.gov

-T-

Taxes – see Property Tax

Tickets

Moving Violations

Dallas County 993-5816
 Polk County 222-3772
 Madison County 462-1542
 Warren County 961-1032

Parking Violations (non-moving)

Finance 222-3600

Traffic Signals/Street Signs 222-3480
publicworks@wdm.iowa.gov

Trash Collection 265-7374
 Waste Connections
www.wasteconnections.com

Tree Planting Permits 222-3480
publicworks@wdm.iowa.gov

-U-

Utilities Mid American Energy

Gas & Electric 1-888-427-5632
 EMERGENCY 1-800-595-5325
 One Call Line Locator 1-800-292-8989
www.midamericanenergy.com

-V/Z-

Valley Junction Foundation 222-3642

Vehicle Registration
 see Motor Vehicle License Plates/Registration

Vital Records

Dallas County 993-5804
 Polk County 286-3781
 Madison County 462-3771

Warren County 961-1089

Voter Registration

Dallas County 993-6914
 Polk County 286-3080
 Madison County 462-3914
 Warren County 961-1020
 Iowa Elections Division 281-8849

Water Treatment Plant 1505 Railroad Ave.
 222-3465

West Des Moines Water Works 222-3460
 Water/Solid Waste, New Service, Service
 Changes/Maintenance: 4200 Mills Civic Pky
www.wdmww.com
waterworks@wdmww.com

Westcom

EMERGENCY 911
Dispatch Non-Emergency 222- 3321

WestPet 1-866-447-7248
 Animal Licenses

Yard Waste – Compost IT!

Waste Management www.wm.com
 General Info/Questions 222-3600
 Missed Pickup 265-5267

Persons with disabilities are encouraged to participate in City activities. Those individuals seeking City services and in need of special accommodations should either contact the department sponsoring the event or the ADA Coordinator.

Local
 Services
 Directory



4200 Mills Civic Parkway
 P.O. Box 65320
 West Des Moines, IA 50265-0320

